(f) whether Government propose to empower the ATIs under DTC to make surprise checks in this regard and take action against the bus crew;

(g) whether Government also propose to educate the commuters to lodge complaints in this regard in the complaint books to be maintained by crew under STA and DTC; and

(h) if so, details thereof and if not, reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER): (a) Yes, Sir.

(b) DTC has a fleet of about 3500 buses and all the buses are regularly washed/cleaned. Besides, there are standing instructions to Depot Managers to ensure the cleanliness of buses before sending them on line. So far as the private buses plying in Delhi under STA Permits are concerned, the Government of National Capital Territoy of Delhi have informed that the owner of the bus is responsible for cleanliness of the bus as per the permit conditions. The permit conditions ae enforced by the STA.

(c) Traffic Supervisor of the Vehicle Examiner are posted at the Depot control room to check the cleanliness of the buses before the buses are outshedded.

(d) and (e) Yes, Sir. The owner of the buses plying under STA permit is responsible to keep the buses neat and clean as per permit conditions.

(f) At present there is no such proposal.

(g) and (h) The slogans to the effect that passenger may lodge complaint in case of any irregularity in the complaint book available with the Conductor in the bus or on telephone or written complaint to the Complaint Cell of the Corporation, are already printed in all the DTC buses. Telephone numbers of the complaint cell are also printed in all the DTC buses. So far as the buses plying under STA permit are concerned, the Government of National Capital Territory of Delhi have informed that their Transport Department/STA have a control room functioning round the clock where complaints are received from the public and action taken under the provisions of the Moor Vehicles Act and the permit conditions.

Road accidents in metropolitan cities

1331. SHRI PRAMOD MAHAJAN: Will the Minister of SURFACE TRANSPORT be pleased to state:

(a) the number of road accidents which took place in each of the metropolitan cities during the last three years, year-wise and so far in 1994;

(b) what is the number of persons who died or seriously injured as a result of these accidents, year-wise, in each metropolitan city;

(c) what is the number of tribunals functioning in each metropolitan city to hear and dispose off the accident compensation claims;

(d) what is the number of compensation claims filed before these tribunals in each metropolitan city during each of the last three years and so far in 1994;

(e) what is the number of compensation claims that have so far been finalised, year-wise in each metropolitan city;

(f) what are the reasons for huge pendency of compensation claims; and

(g) what steps Government have taken or propose to take to expedite the finalisation of these claims?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI JAGDISH TYTLER): (a) to (g) The information is being collected and will be laid on the Table of the House.

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